WhatsApp

SAP INTEGRATION FOR BUSINESS

Streamline Dealer's/Retailers/Vendor queries on
Automated WhatsApp across SAP with ORAI API integration

➤ Accelerate Performance with SAP - WhatsApp integration

➤ Communicate with your Vendors on Verified WhatsApp

➤ Resolve dealer's queries on their WhatsApp with real-time SAP updates on ORAI Integrated Platform

➤ Bi-directional API access between SAP and Verified WhatsApp through ORAI prebuilt integrated platform

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What are the Business Challenges?

Enterprises' Customer Support Teams struggling with increasing in-efficiencies and hampered relations. Dealers/Vendors/Retailers need information on the tip and 24x7 on mobile devices.

What's a Technological Solution?

ORAI Conversational AI Platform Integration with SAP combined with productivity-rich WhatsApp Business API as a channel to deliver the innovative business solution for Dealers/Vendors/Retailers.

What's the Outcome?

Reduced Customer Support team cost, effort and TAT. Customers Experience faster query resolution and shorter TAT. Automation with 24x7 self-service bot with Verified WhatsApp API.

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USE CASES & SCENARIOS

Dealers / Vendors / Retailers can access their information from WhatsApp anywhere, anytime and get all their queries resolved automatically.

Queries from Dealer to Business (on WhatsApp)	Replies from Business to Dealers (From Automated Verified WhatsApp)
• Order Details • Raise Complain • Complain Status • Browse the bill of materials • Create Purchase Order • Payment History • Dispatch status	• Send Order Updates • Send Payment Reminders • Goods Movement Alerts • Invoice Dispatch (PDF) • Monthly Payment Reminder • Collection Summary • New Product launch updates

IT'S TOUGH.
BUT WE'RE HERE TO MAKE IT EASY.

Automating customer experience on a large scale without losing personalization is not easy. That's why we're here to help you out.

Empower your Business

Automate business process on WhatsApp using Official Business APIs and ORAI's Conversational AI Platform

Raise the Maturity level of Dealers connect

Transforming new standards and the maturity level of businesses helps to accelerate your digital touchpoints and ensures a seamless customer experience.
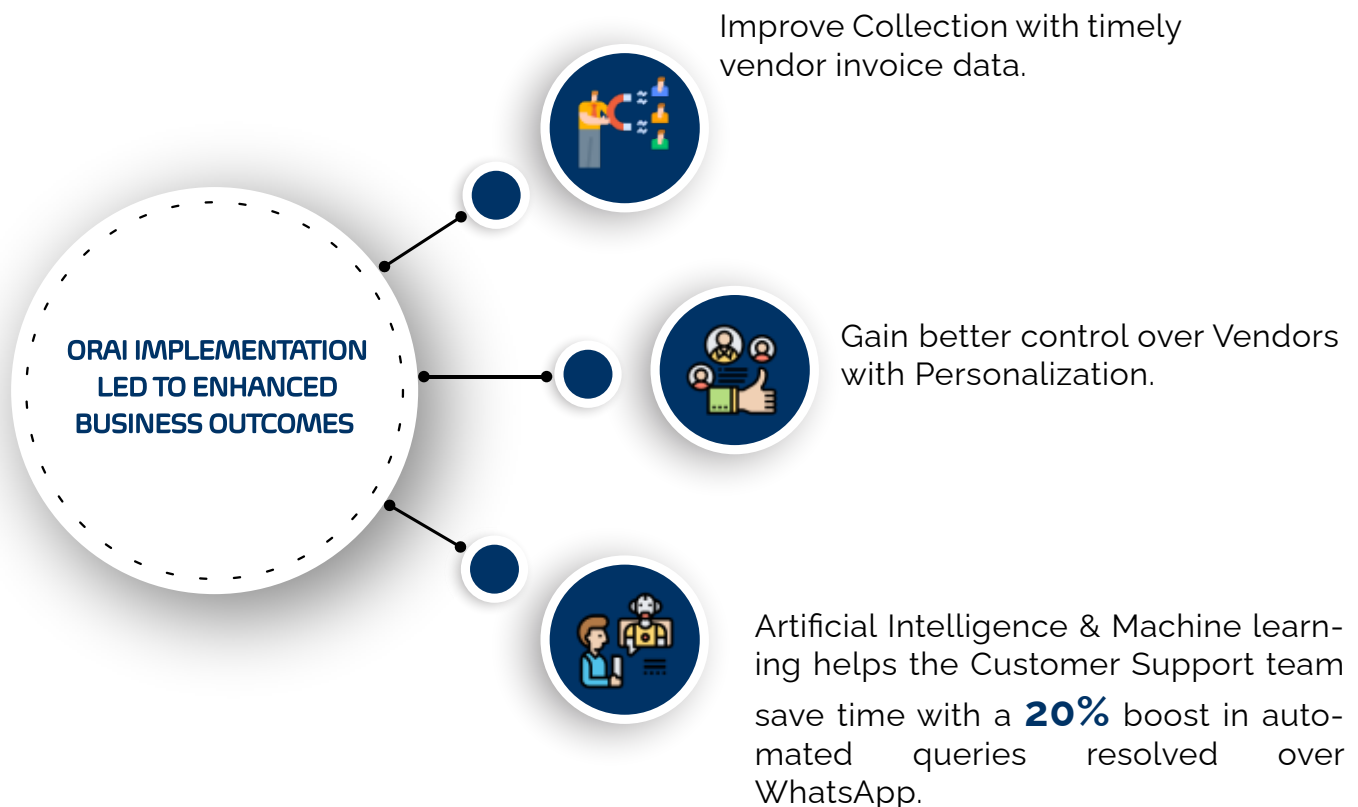
APIs and Integration

Explore a set of APIs from ORAI.

ORAI can help you integrate all of your CRM, ERP, on-premise, cloud and third-party systems with WhatsApp Business API. ORAI's APIs and integration services give you a platform to integrate your applications, support your API building ecosystem, and integrate your dealers/customer's data within and outside of SAP systems.

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> ❝
> # Modernize your business in a conversation-driven economy with the power of AI

Improve Collection with timely vendor invoice data.

ORAI IMPLEMENTATION LED TO ENHANCED BUSINESS OUTCOMES

Gain better control over Vendors with Personalization.

Artificial Intelligence & Machine learning helps the Customer Support team

save time with a **20%** boost in automated queries resolved over WhatsApp.

ABOUT ORAI

ORAI Robotics is an advanced Conversational AI platform built for modern businesses. A platform that enables a humanlike conversation with websites, devices, applications, and digital channels.

Designed to serve all kinds of business models and industries, ORAI's AI-powered virtual assistant, Oshi, creates the most sophisticated yet easy communication channel between businesses and customers, in multiple platforms, 100+ languages, and with 24*7 availability. The capacity to analyze and use conversational data at large scales results in the unmatched quality of actionable insights on customer behavior.

ORAI Robotics makes the adoption, implementation, and ongoing usage easy for business with its top-notch AI partnership. Businesses across the globe have successfully deployed conversational AI with ORAI.

For more information, visit:
https://www.orai-robotics.com/

Questions? Get in touch!

Scan the QR code or click the link to talk to us now on WhatsApp

https://wa.me/16147675272?text=Know%20More